

Instruction to your bank or building society to pay by Direct Debit



PART OF THE SANTANDER GROUP

Please fill in the form using BLOCK CAPITALS and black ink. Tick any boxes which apply.

We are able to provide literature in alternative formats. The formats available are: large print, Braille, audio tape and PC disk. If you would like to register to receive correspondence in an alternative format please give us a call and ask for a 'Preferred Communication Request' form.

Office use only

Please complete this form in BLOCK CAPITALS and in black ink and return to:

Santander UK plc

PO Box 47
Fareham
PO15 7HR

This is not part of the instruction to your bank or building society. Please read the notes on the rear of this mandate before signing.

Your bank or building society details

Please fill in the form using BLOCK CAPITALS and black ink. Tick any boxes which apply.

Mortgage account number

1 Full name and postal address of your bank or building society

Name

Address

Postcode

2 Name(s) of account holder(s)

Banks and building societies may not accept Direct Debit instructions to pay Direct Debits to some types of account.

3 Sort code

(from the top right-hand corner of your cheque)

4 Bank or building society account number

Originator's identification number



5 Instruction to your bank or building society

Please pay Santander UK plc Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I/we understand that this instruction may remain with Santander UK plc and, if so, details will be passed electronically to my/our bank or building society.

First customer signature

Second customer signature (if applicable)

Date

Both account holders to sign if applicable.

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Santander UK plc advises on mortgages, a limited range of life assurance, pension and collective investment scheme products and acts as an insurance intermediary for general insurance.

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This item can be recycled.

Direct Debit Guarantee

To be detached and retained by the customer.

- This guarantee is offered by all banks and building societies that take part in the Direct Debit Scheme.
- If an error is made in the payment of your Direct Debit, either by us, Santander UK plc, or by your bank or building society, you are entitled to a full and immediate refund from your bank branch. Simply contact your bank or building society to arrange a refund, or if you prefer contact Santander UK plc and they shall arrange to repay you direct.
- You can cancel a Direct Debit at any time by simply contacting your bank, building society or us. Written confirmation may be required.
- If there are any changes to the amount, date or frequency of your Direct Debit, Santander UK plc will notify you in advance of your account being debited. This will be five working days or as otherwise agreed.
- If you request us to collect a payment, confirmation of the amount and date will be given to you at the time of the request.



MORT 0076 JAN 10 TDD

Completing this form

Please fill in the form using BLOCK CAPITALS and black ink. Tick any boxes which apply.

Please complete this form and send it to Santander UK plc BY RETURN as the Mandate must be cleared by your bank before the Mortgage Advance can be released to your solicitor.

Please note:

- Collection of Direct Debits takes place between the 1st and 28th of each month (or where this is a weekend, the next business day).
- Interest is collected monthly in arrears.
- Only one Direct Debit can be accepted for all mortgage accounts.
- Should you wish at any time to change the bank account from which the monthly payment is debited, a new Direct Debit instruction should be requested from us and returned at least 14 days before you wish the new arrangement to start.
- Please ensure that the account against which the Direct Debit will be drawn is one that can in fact accommodate Direct Debiting arrangements as some accounts (such as deposit accounts and certain building society accounts) do not provide this facility.